

## **Outstanding Crawford® Employees around the World**

Congratulations to us! May 27, 2016, Crawford & Company® celebrates its 75<sup>th</sup> anniversary. To help commemorate this banner year, Crawford will highlight 75 of your colleagues from around the world. These Crawford employees, all of whom were nominated by their superiors, share what they do for the Company and how they believe Crawford is portrayed in the industry. You'll get the chance to read a little bit about these co-workers throughout the coming weeks, so be sure to check out this website weekly.

### **Week 7 Crawford Employee Perspectives**



Name: **David Miller**

Title: Senior Casualty Adjuster

Location: Sunrise, Florida, USA

What I do for Crawford: Adjust high-exposure claims

Years Employed by Crawford: 47

Describe Crawford in 1 to 3 words: excellence in adjusting



Name: **Margaret Wallace**

Title: Executive General Adjuster, GTS

Location: Auckland, New Zealand

What I do for Crawford: I deal with large commercial and technical claims. During the past five years, I have been heavily involved in earthquake claims resulting from the 2010 and 2011 earthquakes in Christchurch, New Zealand. The complexity and vast number of these claims has been challenging but they have definitely made me a more experienced, competent adjuster. I am also a director of the Auckland office and am a director on the New Zealand National Board.

Years Employed by Crawford: 12

Describe Crawford in 1 to 3 words: innovative, adaptable, fun



Name: **Anne Goh**

Title: Finance Manager

Location: Singapore

What I do for Crawford: I have been the country accountant for the Singapore office since August 2015. I manage the finance operations, HR functions and assist the managing director in his decision-making by providing timely financial numbers. Before August 2015, I worked in the regional office and assisted the regional financial controller in handling the regional finance reporting.

Years Employed by Crawford: 8½

Describe Crawford in 1 to 3 words: committed



Name: **Jimmy Dekrem**

Title: Claims Handler, Broadspire

Location: Vilvoorde, Belgium

What I do for Crawford: I handle the claims files for the ALD Automotive account, which includes determining who is liable for the accident, ensuring that the non-liable party is paid for damages, and keeping in contact with adversary parties and lawyers.

Years Employed by Crawford: 5

Describe Crawford in 1 to 3 words: inspiring, nice atmosphere



Name: **Daniel Oscar Esnaola**

Title: Senior General Adjuster, Crawford GTS®

Location: Buenos Aires, Argentina

What I do for Crawford: Coordinate property, casualty and all risks claims; conduct damage surveys, loss control and loss investigations; analyze documents; and adjust audit property losses that include fire, robbery and all risks.

Years Employed by Crawford: 15

Describe Crawford in 1 to 3 words: leadership, commitment, integrity



Name: **Christi Cannon**

Title: Senior Vice President, Marketing and Development, Garden City Group,<sup>SM</sup> LLC

Location: Atlanta, GA, USA

What I do for Crawford: Working with the marketing and sales teams, I execute a comprehensive, strategic national marketing and business development plan to drive GCG® revenue and market awareness.

Years Employed by Crawford: 9

Describe Crawford in 1 to 3 words: respected, reliable, innovative



Name: **Ron Kirkland**

Title: Manager, ICT Security & Customer Service

Location: Kitchener, Ontario, Canada

What I do for Crawford: I manage the Canadian ICT Help Desk and am in charge of the ICT Security portfolio, ensuring our security policies are enforced and that we are in compliance with all of our ICT security regulations.

Years Employed by Crawford: 18

Describe Crawford in 1 to 3 words: claim services